



# APEX distribution box and MCB limited warranty

Effective June 1,2023, APEX-HZ-001,2306 APEX

APEX GROUP TECHNOLOGY (PVT.)LIMITED ("APEX") has made the following quality and performance guarantees for its photovoltaic distribution box and MCB. The distribution box component products covered by this warranty include: distribution box box, circuit breaker, leakage protector, fuse, surge protector.

## 1. Warranty Start Date

From the date of sale, or after six months from the date of shipment of the module from the distribution box manufacturer, whichever comes first.

The following products are subject to a 2-year limited warranty during which they can be repaired or replaced. APEX guarantees that its entire pv distribution box (including connectors and cables connected to the factory) can meet the daily use, application and installation requirements within 24 months from the start date of repair, and has no defects due to material and process problems. If the module fails or fails to operate due to material or process defects within 24 months after the warranty start, APEX will only repair or replace only the faulty components after verification by the testing agency. The remedy for repair or replacement is the only and irreplaceable warranty provided by the Limited.

## 2. Short circuit, overload and leakage protection APEX provides functional protection

guarantee from the start date of maintenance and tests as per the "Standard test conditions" specified on the attached nameplate to guarantee this function. The standard is based on the International Electrotechnical Commission (IEC) standard (different standards). Repair or replace defective parts and provide free delivery to the delivery site. The above method of compensation is unique and is not specific to other remedies.

**Note:** If the customer finds the defective attachments and need to be returned, the freight shall be borne by the customer. If the transportation cost is confirmed by the third-party testing agency to be within the scope of APEX warranty, the transportation cost can be calculated according to the relevant invoice voucher provided by the customer.

## 3. Additional instructions

- (1) During the warranty period (including product limited warranty and / or power supply limited warranty), any customers warranty claim must be filed within the valid warranty period;
- (2) The warranty clause certifies to the customer that the failure or failure to operate of the distribution box is not material or technical defects. It should be clear that the following phenomena in the factory module are not regarded as defects, including: scratches, stains, mechanical wear, rust, module performance decline, light attenuation;
- (3) Warranty does not apply to the following situations: A) abuse, wanton use, negligence, or accident; B) incorrect installation and use; C) failure to operate in accordance with the installation and maintenance instructions of APEX; D) repair or modification by non-APEX technical service personnel; E) Force majeure: flood, fire, accidental damage or other uncontrollable events;



- (4) The limited quality guarantee of the products shall not be responsible for any transportation costs, customs clearance or other expenses incurred in the repair of the distribution box and MCB or replacement parts, and shall not be responsible for any costs related to the installation, disassembly and reinstallation of the distribution box;
- (5) If the model and serial number of the distribution box has been changed, erased or unrecognizable, and the written authorization of APEX is not obtained, then the quality assurance requirements will not be accepted;
- (6) This "APEX Photovoltaic Distribution Box, MCB Limited Warranty" expressly displaces and repeals all other express or implied warranties, including but not limited to commercial warranties, and has specific properties for special use, purpose or application. Meanwhile, unless APEX explicitly agrees and signs approval to assume

these responsibilities and obligations, all remaining responsibilities and obligations of APEX will be replaced and excluded from the written obligations. APEX shall not be liable for any personal and property damage (including product defects and usage) or any other loss resulting from the installation of the Product, nor shall APEX be liable for incidental damage, consequential or other special damage, regardless of such occurrence; (7) APEX for incidental, indirect, punitive or consequential damage or expense (including, but not limited to, loss of profit, Company loss or other loss or injury), even if APEX has been informed of the possibility of such damage or expense. If APEX assumes any damages or other liability to Customer, its cumulative liability shall not exceed the invoice amount paid by Customer for the Defective Module.

#### **4. Obtain Warranty**

- (1) If the consumer considers that their warranty requirements meet the provisions of this APEX Photovoltaic Distribution Box, MCB Limited Warranty, please immediately send a written notice or email to APEX with the serial number, clearly recognizable purchase invoice, purchase date, purchase price and type of accessories. If APEX or its distributor are involved, it should also be submitted together as an initial supporting document.
- (2) If the product is confirmed by APEX and the customer) and needs to be returned to APEX for repair or replacement, APEX will provide a Customer Complaints and Feedback Form for them to fill in. If no customer complaint feedback form, APEX will reject any returned distribution box components. Transportation costs incurred from repair or replacement of components can only be assessed by APEX in accordance with relevant standards after approval by APEX customer Service.
- (3) Maintenance, replacement or added products will not produce a new warranty period, and the warranty period in this APEX Photovoltaic Distribution Box, MCB Limited Warranty will not be extended. The faulty products that are replaced are owned by the APEX.(4) If APEX has stopped producing the corresponding component types, APEX has the right to use different module types (different size, color, shape or power).

#### **5. Transfer of the Warranty Agreement This Warranty**

applies to the original end user and may be transferred by the direct customer to any assignee and remains valid for the remaining warranty period of this Limited Warranty, provided that the relevant product remains installed at the designated place under the Warranty.

#### **6. If any part, clause or provision of the APEX Distribution Box**

MCB Limited Warranty, or any personal or environmental application is deemed invalid, useless or unenforceable, this shall not affect any other part, provision or provision of the APEX Distribution Box, MCB Limited Warranty, nor separate any other part, clause or provision. Therefore, other parts, provisions or provisions of the "limited warranty" for APEX photovoltaic distribution boxes shall be treated differently.



**7. Dispute:** If there is a dispute over the handling of quality assurance requirements, it is necessary to entrust a world-class testing agency, such as TUV, UL or Intertek, to conduct final certification on the basis of mutual agreement. All costs of obtaining the certification will be borne by the party requesting the certification, unless otherwise agreed in the award. If a further dispute exists, the dispute resolution method as specified in the Master Sales Contract will be followed. This warranty is only part of the content and is ultimately subject to the scope of application agreed by both parties to the sales contract.

**8. Force majeure due to natural disasters**

(fire, flood, snowstorm, hurricane, earthquake), public policy changes, war, riot, strike, such as force majeure events, and APEX unpredictable unable to obtain suitable and adequate labor, material and other uncontrollable events, cause the terms of sales or delay, APEX to customers or any third party is not liable.

**9. The notices shall be tested in accordance with the currently valid International**

Electrotechnical Commission (IEC) standards and its accessories shall also be tested in accordance with IEC standards; the test standards of APEX distribution box shall meet the test standards adopted by authorized international organizations.

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